

# Follow Up > Member Search and Vertical Line communication

The [Direct Sponsor Search](#) is an essential tool that you will probably use thousands of times to work actively at your Clubshop business.

It helps you have an immediate vision of every member's position in your team.

Once you know that, you can perform different actions right from there, especially if you have a GPS Pro or Higher.

You have access to this useful report also from the internal chat. Just click on the name of an online member to open the corresponding chatbox. Once it is open, click again on their name to open his position directly and see the entire vertical line.

Once you have seen the video, search some team member, and look carefully at the information available in each column of the report you generated.

**Bear in mind that you can also search a member using their name instead of their ID#.**